

Your Personal Guide to Carpet and Upholstery Spot Removal

Provided by



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Hi. Steve and Judy Ransom here, owners of Daystar Cleaning, Inc. We've been in the carpet cleaning business since 1983, serving the Bay County area since 1986. Our mission is to make Bay County and the surrounding areas a cleaner, healthier, and brighter place to live and work in, one thrilled homeowner and business owner at a time. To that end, we offer a 100% no-risk guarantee on all of our services, with FREE Healthy Home Inspections and up-front written price quotes, with no hidden prices or "surprises."

Feel free to visit our web site or to visit www.EthicalServices.com to read 100+ testimonials from our family of happy clients.

Services we provide:

Carpet Cleaning • Upholstery • Allergy Cleaning • Oriental Rugs • Ceramic Tile & Grout • Stone Floors (Marble, Travertine, Terrazzo, Limestone, Tile & Granite Counter Tops, Porcelain, Slate, Concrete, etc.) • Pressure Washing • Window Cleaning • House Cleaning • Janitorial Services • Water Damage • Fire & Mold Restoration • Construction Clean-up • Patio Furniture • RV, Boat & Auto Interiors

We provide all of our clients with a FREE bottle of Spot Out and Lifetime Refills. Spot Out is a professional cleaning agent that will take care of most of your carpet, upholstery, and laundry spots.

Please be sure to test in a hidden area first, to make sure it won't discolor or damage the fibers or fabric. When treating carpet or upholstery spots, remember to never rub or scrub, as this may fray your fibers and cause permanent damage. Let the cleaning agent do the work. All you want to do is get the cleaning agent well dispersed in the soiled area. You may accomplish this by blotting with a clean cloth, or by placing the cloth on top of the spot and tapping it gently with a brush or similar object. (Judy usually just gently uses her fist.)

For specific spots where additional treatment is needed, we have provided this self-help guide for you. If you are not a chemist, please do not experiment with various cleaning agents. If you use an alkaline or acidic cleaner improperly, it may permanently set the stain.

If you ever need help with a trouble spot, please don't hesitate to call our office for free, friendly advice. We can send a certified technician to your home or business for a FREE inspection and price quote, if professional care is needed.

We truly hope this guide will help you protect your precious home and business investments. If we can be of further service to you in any way, please don't hesitate to call us.

Yours Truly,

Steve & Judy Ransom

THE 6 STEPS TO REMOVING SPOTS

1. Catch it while it's fresh, when chances of removal are 75% better. Don't iron or hot-air dry until the stain is gone. Heat will set most stains.
2. First blot up all the liquid and scrape up all the solids you can. On a large liquid spill you can use a wet/dry vac. Be careful not to spread the stain.
3. Test any chemical you intend to use in a hidden area to make sure it won't discolor or damage the surface.
4. Apply spotter and work from the outside of the stain in, to avoid spreading. Blot, don't scrub or rub; strike with the flat face of a spotting brush if needed to help break up the stain.
5. Rinse chemical spotters out with water, blot the area dry and feather the edges. Brush or fluff up pile or nap.
6. On carpet and upholstery, put a thick pad of toweling over the spot, weight it down with books, and leave it there overnight to "wick up" any remaining moisture.

SPECIFIC INSTRUCTIONS FOR SPECIFIC SPOTS AND SPILLS

1. Acid - Apply a solution of baking soda and water until acid has been neutralized. Then apply ammonia solution and rinse with cold water.
2. Alcohol - Apply detergent solution. Blot. Apply vinegar solution. Blot. Bleach with hydrogen peroxide if necessary. Rinse with cold water. Blot dry.
3. Blood - Scrape off dried blood and apply cool detergent solution. Blot. Apply cool ammonia solution. Blot. Rinse. Blot dry. If stain remains, apply rust remover or bleach with hydrogen

peroxide.

4. Candle Wax - Scrape off all you can. Ice cubes will make it brittle for easier scraping. A hot iron (on low heat setting) over a damp cloth will melt and absorb remaining wax. Apply dry-cleaning solvent. Blot.

5. Candy - Scrape off all you can with a dull knife. Sponge with detergent solution. Blot. Rinse. Be sure all traces of sugar are gone. Sugars left in carpet will cause a rapid re-soiling problem.

6. Chocolate - Scrape off all you can first. Sponge with dry-cleaning solvent. Blot. Sponge with detergent solution. Blot. Rinse. If stain remains, bleach with hydrogen peroxide.

7. Cigarette Burns - If the burn is slight, rub with dry steel wool — or if you feel confident, trim the damaged tufts. If the burn is bad, take a razor blade and scrape some fibers from a hidden area and use super glue to patch the burn with the fibers.

8. Coffee - Blot with detergent solution. Rinse. Blot with vinegar. Rinse. Air dry. If stain remains, sponge with dry cleaning solvent. Bleach remaining stain with hydrogen peroxide. Coffee is a very difficult stain, and can in many cases be permanent.

9. Crayon - Scrape off all you can. Just as with candle wax, use a hot iron and a damp cloth to melt and absorb the remaining wax. Apply dry cleaning solvent. Blot. Apply detergent solution. Rinse. Blot dry.

10. Grass - Apply detergent solution. Blot. Rinse. Blot. Apply ammonia solution. Blot. Apply vinegar solution. Blot. Rinse.

11. Greasy Foods - Apply dry cleaning solvent. Work to center to avoid ring. Blot. Apply light detergent solution. Rinse. Blot dry.

12. Gum - Use aerosol gum freeze or ice cube to harden the gum and make it brittle, then strike and break into pieces. Scrape them up with a dull butter knife. Remove residue with dry cleaning solvent.

13. Ice Cream - Don't wait. Blot up all you can immediately with a dry cloth. Apply ammonia solution or protein digester. Rinse. If area is large, shampoo afterward.

14. Ink - Sponge with detergent solution. Rinse. If stain remains, saturate with cheap hair spray and blot. Always work from the outside in to avoid making the spot bigger.

15. Jam/Jelly - Apply detergent solution. Let sit to soften. Blot. Apply vinegar solution. Blot. Rinse. Blot dry.

16. Lipstick - Scrape off all you can, taking care not to spread the stain. Apply dry cleaning solvent and blot repeatedly until color is gone. Apply detergent solution. Blot. Apply ammonia

solution. Blot. Rinse. Blot.

17. Mildew - Dry-brush to remove as much as possible. Sponge area with disinfectant solution. Blot. Sponge with ammonia. Rinse. Bleach with hydrogen peroxide.

18. Mud - Allow to dry and vacuum or brush off as much as possible. Apply detergent or ammonia solution. Blot. Rinse. Blot dry. If stain remains, apply dry cleaning solvent. Blot dry.

19. Mustard/Ketchup - Apply vinegar solution. Blot. Apply detergent solution. Blot. If stain remains apply rust remover or hydrogen peroxide solution. Blot. Do not use ammonia or alkaline cleaners.

20. Nail Polish - Blot acetone or non-oily nail polish remover through the stain into a clean absorbent pad. No acetone on acetate, modacrylic, silk, or wool. Use amyl acetate from a pharmacy. Flush with dry cleaning fluid. Air-dry.

21. Oil - Apply dry cleaning solvent. Work to center to avoid ring. Blot. Apply light detergent solution. Rinse. Blot.

22. Paint/Varnish - Oil-based paint or varnish: if fresh, flush with mineral spirits. If dry, carefully soften with lacquer thinner (test first for fabric damage) then flush with appropriate solvent.

23. Pet Stains - Blot out all liquid possible by placing a clean towel on the spot and standing on it. Apply bacteria/enzyme digester according to directions. When dry, remove any remaining stain with detergent solution. Rinse. Blot dry.

24. Rust - Rub with steel wool or rust remover. If you use professional rust remover, be careful not to get any on your skin. Don't apply it to glass, porcelain or enamel surfaces. Rinse. Blot dry.

25. Shoe Polish - Gently scrape off all you can, being extra careful not to spread the stain. Blot dry cleaning solvent through the stain into a clean absorbent pad. Sponge with detergent solution. Blot. Sponge with ammonia. Rinse. If stain remains, try alcohol, then hydrogen peroxide.

26. Soft Drinks - Blot up all you can. Blot with detergent solution. Rinse. Air dry. If stain remains, soak with glycerin for 30 minutes and rinse.

27. Tar - Scrape up all you can, then remove residue by blotting with paint thinner or dry cleaning solvent. Blot with detergent solution. Rinse. Blot dry.

28. Vomit - Scrape up as much as possible. Apply bacteria/enzyme digester according to directions. When dry, remove any remaining stain with detergent solution. Rinse. Blot dry.

**Here's What Our Family Of Happy Clients Are Saying:
(Read more at www.EthicalServices.com)**

"Very polite! Right on time. So happy--it looked so clean. Before there were a lot of spots and it looked dirty. Now it's all one color! Efficient & courteous & affordable."

- Kelly Merriman

"Great! Carpet was stained and I wasn't sure it would clean up. Bad stains in 3 areas; cleaned up beautifully!! Very satisfied."

- Martha Claussen

"There were pet circles before, after it looked like new. How satisfied I am with this service!"

- Jean Collins